



智能可视门铃 使用说明书V1.0

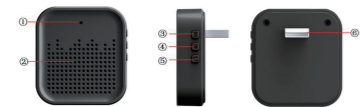
使用前请仔细阅读，并妥善保管以备后续参考

一、门铃



- ①遮阳罩 ②麦克风 ③夜视灯 ④镜头 ⑤光敏传感器 ⑥PIR人体感应器
- ⑦门铃按键 ⑧TF卡插卡口 ⑨复位孔 ⑩喇叭 ⑪充电口 ⑫防拆螺丝孔

二、叮咚机



- ①指示灯 ②喇叭 ③配对键 ④音量调节/音量+ ⑤铃声选择/音量- ⑥USB取电口

三、APP下载方式

Android手机可在自带应用市场或应用宝搜索“涂鸦”&“智能生活”进行下载；IOS手机在APP Store中搜索“tuya”&“Smart Life”下载。



涂鸦/Tuya



智能生活/Smart Life

四、APP注册

- 如第一次下载使用,请点击“注册”,如已有账号,则直接点击“登录”
- 点击“注册”,阅读“隐私政策”,点击“同意”。输入合法有效的手机号码或电子邮件地址,并单击“继续”。然后输入验证码登录APP。(“立即体验”登入不能正常添加门铃设备,请注册后登入。)
- APP权限弹窗提示,如弹出“消息推送、访问地理位置、连接周边设备”等权限,请设置为“允许”。

五、添加设备

- 手机先连接上2.4G频率的WiFi；
注意：门铃暂不支持5G频率的WiFi，所有路由器均有2.4G频率的WiFi；
- 打开手机蓝牙功能；
- 第一次使用,连续按2次启动门铃,门铃工作指示灯开始闪烁并响铃；
- 打开App进入“首页”,点击页面右上角“+”,选择“添加设备”,APP将自动扫描发现设备,点击“添加”。此时会弹出对话框选择网络,选择2.4G频率的WiFi和输入密码,配网进行时,设备会发出“叮叮”一次提示音,代表着已经进入配网中。
- 配网成功后,点击“完成”即可查看实时图像；

六、如图所示



(备注: A.如未自动搜索到设备,请点击下图“打开蓝牙”,前往去设置“允许本应用的附近的设备权限”)



B.进入权限管理,开启WLAN、蓝牙、连接附近的设备等权限,选择【始终允许】。



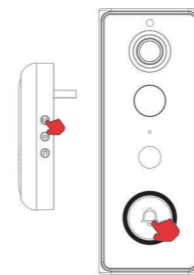
C.选择添加门铃,选择2.4GHz的WiFi网络,输入密码。然后,点击下一步。请保持路由器、手机和门铃尽可能靠近,添加成功后,点击“完成”。(备注:如未连接成功,请复位设备后重新连接)



D.将门铃充满电后,在WiFi信号覆盖的范围内且信号良好的范围内安装。

温馨提示: ① 充电时,充电指示灯亮红灯。
② 充满电后,充电指示灯熄灭。

七、门铃与叮咚机匹配:



- 叮咚机(图左)接通电源；
- 长按叮咚机配对键3秒(如图),指示灯闪烁；
- 按一下门铃键(图右),叮咚机响铃,即匹配成功。

八、手机信息推送

进入手机-设置-通知与状态栏-应用通知管理,打开涂鸦智能APP通知权限,开启允许通知、悬浮、锁屏、声音提醒等通知功能。(备注:因各手机型号不同,操作界面、选项等存在差异,请自主选择)



九、功能介绍:

- 视频通话:当访客按响门铃时,手机APP会收到提醒通知,点击推送弹窗进入视频,长按“静音”可以进行对讲。
- PIR移动侦测:当检测到移动物体时,侦测信息将发送到您的手机APP。
- APP远程监控:当你想观察室外情况时,可通过手机APP远程查看门口状况。
- 消息中心:访客呼叫及PIR移动侦测抓拍的视频都会存在APP云端,用户可通过消息中心查看最新视频。
- 设备共享:进入APP实时界面,点击右上角设置-共享设备-添加共享-输入账号。(备注:共享成员需先下载并注册“Tuya & Smart”APP)
- 夜视:自带光敏传感器,黑暗环境自动开启LED补光灯。
- 低电量提醒:当电池电量比较低时,APP会推送低电量提醒,请及时充电。
- 工作指示灯:
工作状态:蓝色指示灯常亮;
联网状态:蓝色指示灯闪烁;
充电状态:红色指示灯常亮,充满熄灭;
- TF卡存储功能:在设备开机前,插入TF卡(最大支持128G);请用C10或U3等级的高速内存卡。
①进入设置-录像设置-录像开关打开;
②进入存储设置,进行TF卡格式化,提示格式化成功后,即可完成设置和使用了。即所有来访呼叫、移动侦测的视频都会存储在TF卡内,您可以通过设备监控界面--回放,拉动进度条查看最新的视频。
- 休眠待机:长按门铃3-5秒,可以让门铃再次进入休眠待机状态。
- 设备在线升级:

进入设备监控界面,依次点击设置--设备升级--更新--开始更新,最终显示已是最新版本即升级完成。此设备为低功耗产品,请将设备唤醒,视频流正常显示后进行升级。升级过程中保持设备电源始终处于连接状态,且网络较好范围内升级;如遇升级异常或升级失败,请耐心等待设备自动重启后,再次升级。

十、常见问题:

- 使用前应注意什么?
R:在使用之前,请仔细阅读我们的用户手册,按详细步骤操作。当与门铃通话时,请将手机放置在距门铃至少5m的距离,这样不会造成信号干扰或噪音。
- 门铃什么时候需要重启,以及如何重启复位?
R:当门铃无法正常工作或无法连接到手机时,需要将其重启复位。按住“Reset”按键,听到“嘀”提示音,进行重启复位,重新添加设备。
- 重复添加设备失败怎么办?
R:首次添加失败后,请重启门铃,长按“Reset”按键,听到“嘀”提示音,然后再次尝试添加。设备仅支持2.4GHZ WIFI网络,请确保您使用的是2.4GHZ WIFI网络并输入正确的wifi密码。
注意:暂不支持5G网络,所有路由器都会有2.4G频率的网络可选的。
- 门铃视频无法正确预览观看?
R:检查网络是否良好,并将门铃靠近路由器。如果仍然无法使用,请重启门铃并重新添加。
- 如何将门铃网络更改为其他路由器?
R:先在APP上删除设备,然后为门铃重新配置网络。
- 为什么我无法通过手机APP接收推送消息通知?
R:请确保APP在手机上正常运行,并且手机系统已打开相关的推送功能如短信通知和权限确认。
- 门铃为什么按第一次不会响铃?
R:门铃在运输过程中,会进入深度休眠,第一次按门铃键使门铃开机,再次按即可正常响铃及使用。
- 设备安装位置?
R:请勿在金属门上安装门铃,以免金属门屏蔽WiFi信号。门铃安装时,请按照用户手册完成操作,测试门铃正常工作后,将门铃安装在信号最佳位置。



Smart Visual Doorbell User Manual V1.0

1. Doorbell



- ① Sunshade
- ② Microphone
- ③ Night vision light
- ④ Lens
- ⑤ Photosensitive sensor
- ⑥ PIR human body sensor
- ⑦ Doorbell Button
- ⑧ TF card slot
- ⑨ Reset Hole
- ⑩ Speaker
- ⑪ Charging Port
- ⑫ Tamper-proof Screw Hole

2. Ding Dong Machine



- ① Indicator light
- ② Horn
- ③ Pairing button
- ④ Volume control/volume+
- ⑤ Ringtone selection/volume-
- ⑥ USB power port

Please read carefully before use and keep it properly for future reference

3. APP Download Method

Android phones can download 'Tuya' and 'Smart Life' from the built-in app store or MyApp; iOS phones can search for 'tuya' and 'Smart Life' in the App Store to download



Tuya



Smart Life

4. APP Registration

- If this is your first time downloading and using it, please click "Register". If you already have an account, just click "Login".
- Click "Register", read the "Privacy Policy", and click "Agree". Enter a valid mobile phone number or email address and click "Continue". Then enter the verification code to log in to the APP. (Logging in with "Experience Now" cannot properly add doorbell devices, please register before logging in.)
- APP permission pop-ups: if prompts for "Push notifications, access to location, connect to nearby devices" appear, please set to "Allow".

5. Add device

- First, connect your phone to a 2.4G WiFi network; **note: the doorbell does not currently support 5G WiFi, and all routers have a 2.4G WiFi option;**
- Enable Bluetooth on your phone;
- For first-time use, press the doorbell **twice** consecutively to start it, the doorbell indicator light will start flashing and it will ring;
- Open the app and go to the 'Home' page, click the top right corner '+', select 'Add Device', the app will automatically scan and detect the device, then click 'Add'. A dialogue box will appear to select the network, choose a 2.4G WiFi and enter the password. During configuration, the device will emit a 'ding ding' sound once, indicating it has entered network configuration;
- Once configuration is successful, click 'Done' to view the live image

6. As shown in the figure



(Note: A. If the device is not automatically detected, please click "Turn on Bluetooth" in the picture below and go to Settings to allow this app to access nearby devices)



B. Go to permission management, enable permissions for WLAN, Bluetooth, and connecting to nearby devices, and select 'Always allow'.



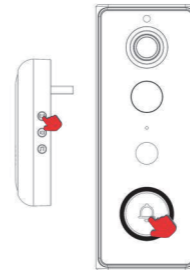
C. Select to add the doorbell, choose the 2.4GHz WiFi network and enter the password. Then, click Next. Please keep the router, phone, and doorbell as close as possible. After successful addition, click "Finish". (Note: If the connection is unsuccessful, please reset the device and try connecting again)



D. After fully charging the doorbell, install it within the range covered by WiFi where the signal is good.

Kind Reminder: ① When charging, the charging indicator light will be red. ② Once fully charged, the charging indicator light will turn off.

7. The doorbell matches Dingdong



- Connect the DingDong device (left in the picture) to the power supply;
- Press and hold the pairing button on the DingDong device for 3 seconds (as shown), the indicator light will flash;
- Press the doorbell button once (right in the picture), the DingDong device will ring, indicating a successful pairing.

8. Mobile information push

Go to Mobile - Settings - Notifications and Status Bar - App Notification Management, turn on the notification permissions for the Tuya Smart APP, and enable notification functions such as allow notifications, floating, lock screen, and sound alerts. (Note: Due to differences in phone models, the interface and options may vary, please choose accordingly)



9. Function Introduction

- Video Call:** When a visitor rings the doorbell, the mobile app will receive a notification. Click the push pop-up to enter the video, and long press * for intercom.
- PIR Motion Detection:** When a moving object is detected, the detection information will be sent to your mobile app.
- App Remote Monitoring:** When you want to check the outdoor situation, you can view the door status remotely through the mobile app.
- Message Center:** Videos of visitor calls and PIR motion detection snapshots are stored in the app cloud, and users can view the latest videos through the message centre.
- Device Sharing:** Enter the app real-time interface, click the top right settings-Share Device-Add Share-Enter account. (Note: Shared members need to download and register the "Tuya&Smart" app first.)
- Night Vision:** Built-in light sensor automatically turns on the LED fill light in dark environments.
- Low Battery Reminder:** When the battery level is low, the app will push a low battery reminder. Please charge promptly.
- Work Indicator Light:** Work status: Blue indicator light is steady; Network Connection status: Blue indicator light flashes; Charging status: Red indicator light is steady, turns off when fully charged.
- TF Card Storage Function:** Insert a TF card (maximum 128G) before switching on the device. Please use a high-speed memory card of C10 or U3 level.
 - Go to Settings--Video Settings--Turn on the video switch;
 - Go to Storage Settings to format the TF card. Once formatting is successful, the setup and use are complete. All visitor calls and motion detection videos will be stored on the TF card, and you can view the latest videos through the device monitoring interface--Playback, by dragging the progress bar.
- Sleep standby:** Press and hold the doorbell for 3-5 seconds to put the doorbell back into sleep standby mode.
- Device online upgrade:** Go to the device monitoring interface, then click Settings -- Device Upgrade -- Update -- Start Update. Once it shows that it is the latest version, the upgrade is complete. This device is a low-power product, so please wake up the device and ensure the video stream displays normally before upgrading. Keep the device powered on during the upgrade and ensure it is within good network coverage; if an upgrade error or failure occurs, please wait patiently for the device to restart automatically before attempting the upgrade again.

10. Frequently Asked Questions

- What should be noted before use?**
R: Before use, please read our user manual carefully and follow the detailed steps. When talking with the doorbell, keep your phone at least 5m away from the doorbell to avoid signal interference or noise.
- When does the doorbell need to be restarted, and how to restart or reset it?**
R: When the doorbell is not working properly or cannot connect to the phone, it needs to be restarted or reset. Press and hold the "Reset" button until you hear a 'beep' sound to restart or reset, then re-add the device.
- What should I do if adding the device repeatedly fails?**
R: If the first attempt fails, please restart the doorbell, long press "Reset" button until you hear a 'beep' sound, then try adding it again. The device only supports a 2.4GHz WIFI network. Ensure you are using the 2.4GHz WIFI network and enter the correct wifi password. Note: 5G networks are not supported at this time; all routers will have a 2.4G frequency option.
- Why can't I preview or view the doorbell video correctly?**
R: Check if the network is good and place the doorbell closer to the router. If it still does not work, please restart the doorbell and re-add it.
- How to change the doorbell network to another router?**
R: First delete the device in the APP, then reconfigure the network for the doorbell.
- Why can't I receive push notifications via the phone APP?**
R: Ensure the APP is running normally on your phone, and that the phone system has enabled the relevant push functions, such as message notifications and permission confirmation.
- Why doesn't the doorbell sound the first time I press it?**
R: During transportation, the doorbell enters deep sleep mode. The first press of the doorbell button powers on the doorbell. It will sound and work normally on subsequent presses.
- Where should the device be installed?**
R: Do not install the doorbell on a metal door to avoid wifi signal blockage. When installing the doorbell, follow the user manual instructions, and after confirming the doorbell works normally, install it in the position with the best signal.